

#41 RESIDENT RIGHTS POLICY

Residents living in a community residence of Valley Residential Services, Inc. are guaranteed those rights provided to them by the United States Constitution Bill of Rights and by the Recipient Rights Policies of the Department of Health & Human Services. Specific rights provided for by the corporation and the methods of ensuring these rights are outlined below

BILL OF RIGHTS

House Rules have been removed to become compliant with HCBS ruling.

MEDICAL CONDITION AND TREATMENT

Residents or their guardians have the right to be apprised of their physical condition and overall health, unless contraindicated by their physician. Physicians will be requested to document their orders for not informing the resident of his/her health condition in the resident's personal record. Residents or their guardians participate in the resident's yearly person-centered planning meeting to effect total care and medical treatment. Additional avenues of participation are through direct or assisted contact with the resident's physician, supports coordinator or home staff. Residents or their legal guardian have the right to refuse medical treatment from professional medical providers. In the event of an emergency, our staff will call 911 for assistance.

#42 RESIDENT RIGHTS

Resident Rights Rule 207 (1) (e) and 304

The following resident rights must be adhered to by all employees. Any staff observing any person violating these resident rights must report it to the supervisor immediately, and in writing.

Rights are as follows:

1. The right to be free from discrimination on the basis of race, religion, color, national origin, sex, age, handicap, marital status, or source of payment in the provision of services and care.
2. The right to exercise his/her constitutional rights, including the right to vote, drink, and other legal activities, to practice the religion of their choice, freedom of movement and the right of freedom of association. This includes the right to have full access to common areas in their home.
3. The right to refuse participation in religious practices.
4. The right to write, send and receive uncensored and unopened mail at his/her own expense.
5. The right of reasonable access to a telephone for private communications. Similar access shall be granted for long distance collect calls and calls which otherwise are paid for by the resident. A licensee may charge a resident for long distance and toll telephone calls.
6. The right to voice grievances and present recommendations pertaining to the policies without fear of retaliation.
7. The right to associate and have private communications and consultations with his/her own physician, attorney, or any other persons of choice.
8. The right to participate in the activities of social, religious and community groups at his/her own discretion.
9. The right to use the services of advocacy agencies and to attend other community services of choices.
10. The right of access to and use of his/her personal clothing and belongings.
11. The right to have contact with relatives and friends and receive visitors of their choice at the time of their choosing.
12. The right to employ services of a physician, psychiatrist, or dentist of his/her choice for obtaining medical, psychiatric, or dental services.

#42 RESIDENT RIGHTS cont.:

13. The right to refuse treatment and services, including the taking of medication, and to be made aware of the consequences of that refusal.
14. The right to request and receive assistance from the responsible agency in relocating to another living situation.
15. The right to be treated with consideration and respect, with due recognition of personal dignity, individuality, and the need for privacy.
16. The right of access to his/her room at his/her own discretion.
17. The records of the resident that are required to be kept by the licensee under the Adult Foster Care Licensing Rules shall be confidential and properly safeguarded as required by licensing section 12 (3).

REVIEWED 5-07, 7-08, 11-09, 9-11, 10-12,10-13, 9-14,8-15, 9-16, 10-17, 11-18, 5-19, 12-20, 12-21

#43 EXERCISING RIGHTS

Residents are encouraged to exercise their rights by making their needs known through their home manager, program staff, support coordinator, or at the person centered planning meeting. Additionally, residents, representatives, their designated representatives, staff, parents, or visitors may offer suggestions about the care, treatment, and policies of the community residence program either orally or via the company satisfaction survey and grievance form. Submission of grievances will be free from restraint, interference, coercion, discrimination, or reprisal.

REVIEWED 5-07, 7-08, 11-09, 9-11, 10-12,10-13, 9-14,8-15, 9-16, 10-17, 11-18, 7-19, 12-20, 12-21